

IT Support

3 days – including ½ day Sundays

About us

Nations Church is a vibrant, multicultural, multigenerational church with locations around the world. We are an intentional, faith-filled community who believe in reaching out to others with God's love so they may come into a personal relationship with Jesus Christ.

Nations Church strives to be a great place to work for its employees, operating by biblical principles and encouraging excellent performance. Employees are recruited to both pastoral and administrative positions based on their skills, qualifications, experience and spiritual giftings.

The position

We are looking for a Level 1 - IT Support staff member to join our Business team, in conjunction with an outsourced organisation (who will be providing Level 2 support). This role forms an integral part of our team in providing a structured and reliable data/voice infrastructure to support the different key ministries in Nations Church.

This role is responsible for:

- Network troubleshooting and port patching
- Network printers
- Onsite and remote user support
- Software installation & updates
- New/used machines setups
- Sunday AM Services IT & network support
- MacOS and Windows support
- WA Campuses Level 1 support

What are we looking for?

MUST-HAVES

A successful candidate will have some experience in IT operations and logistics, with a passion for administration and occupational health and safety.

The candidate should have experience in supporting end-users, troubleshooting and maintaining systems. The candidate should be able to work relatively independently with good communication skills, and able to work with a variety of departments.

The successful candidate should support the Nations Church's Mandate - that the Lost be Found, Disciples Made and that Nations be Reached.

NICE-TO-HAVES

Ideally, the successful candidate will have experience with data-communications networks (LAN/WAN), IT process & support framework.

This role is located at our **Nations Myaree Campus** and the successful candidate would need to make Nations Church their home church.

Application.

To be considered further, please submit the following as part of your written application to HR@nationschurch.com by Tuesday 19th April 2022

- A **cover letter** (of no more than 2 pages) describing why you would be a good fit for our team and this role.
- A detailed **resume** including the names of 2 referees both professional and personal.